From: Axon Evidence
To: Eligio Lara
Subject: Axon Service Update
Date: Thursday, July 6, 2023 7:16:29 AM

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AXON SERVICE UPDATE

Status: Resolved
Approximate Incident Start Time: 07/02/2023 4:00PM PDT
Incident Type: Service Degradation
Product(s) Impacted: Fleet 3
Service(s) Impacted: ALPR

The incident impacting ALPR Agency Hotlist updates for Fleet 3 in your region has been fully resolved. Axon Engineering confirmed all newly added agency hotlist and hotlist updates were being processed without delay as of 1:45AM PDT today.

If you believe you are still experiencing symptoms of this incident, please contact our Support team.

We appreciate your patience as we worked to resolve this issue.

Email: support@axon.com
North America: 1-800-978-2737 ext 4
UK: +44 1-327-709-666
Australia: 1-800-512-069
New Zealand: 1-800-005-161
International: See our Contact Us page

Sincerely,

Axon
Protect Life

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